



Johnson & Johnson—Important items to review and update

Help maximize the value potential of your Johnson & Johnson Long-Term Incentive (LTI) awards and be sure to keep your Stock Plan Account updated. Review the checklist below and update it as needed:

Accept any outstanding awards.

Log into Fidelity NetBenefits. Please note that you will forfeit your LTI awards if you don't accept each award by the vesting date. If your award(s) are forfeited, you will not be granted replacement award(s). If you wish to decline your awards, you may do so on NetBenefits. If you have already accepted your awards, no further action is required.

Transfer cash to your bank.*

After your account is established, it is recommended that you set up bank wire instructions to easily transfer cash from your Stock Plan Account to your bank account. The Fidelity approval process may take up to seven days. Completing this in advance of any future transactions will assist you in accessing your proceeds. Proceeds will typically arrive at your bank within four to seven business days upon request. Once the approval process is complete, you have the ability to choose to receive your funds in local currency. Fidelity offers transfers in 100 different currencies. Please note: when processing your bank wire you will be subject to a Conversion Fee. This fee is determined based on the Foreign exchange rate and the amount of your wire.

Create or change your username.*

When your account is established, Fidelity provides you with a participant number, known as an "I" number, that allows you to access your Stock Plan Account. You can change your participant number to a unique username. This will allow you to easily remember your Fidelity NetBenefits login information to access your Stock Plan Account.

Translate NetBenefits.

You can select your preferred language to automatically translate NetBenefits. There are over 15 language preferences available for selection. Once you make your selection, it is saved to your profile, allowing you to always view NetBenefits in your preferred language.

Add or update your personal email address.*

Did you know you can add a personal email address to your account?

Enable Fidelity MyVoice®.*

If you're not signed up for Fidelity MyVoice already, the next time you call, a Fidelity Representative will offer to enroll you, you just need to give Fidelity consent to create your unique voiceprint.

New to the LTI plan or need a refresher?

Check out the new educational videos that were created regarding Restricted Share Units and Stock Options. These videos are available in 10 languages.

Check out the Resource Center.*

Educational videos, previously recorded workshops, and additional education available on the Resource Center.

If you have any questions or need help with any of these services, you can contact a dedicated Fidelity Stock Plan Services Representatives. Representatives are available Monday through Friday, from 8 a.m. to 8 p.m. your local time, excluding holidays of the New York Stock Exchange (except Good Friday), at [Fidelity.com/globalcall](https://www.fidelity.com/globalcall).

*Optional step

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